



10163 US 31 North | Charlevoix, MI 49720-9649

Ph: (231) 547-6584 | **Fx:** (231) 547-5833

OBSOLETE – SLOW MOVING MOLD STORAGE POLICY FOR A.L.P. LEXALITE® CUSTOMERS

A.L.P. stores, insures and provides routine maintenance of active customer tools at no charge.

If the mold is not used for 12 months, the customer is notified that the mold is slow moving and will be considered obsolete in another 12 months. Subsequently, unless the tool becomes active or is removed, after 18 months without activity, A.L.P. will eliminate pricing from our system, and subsequent orders will require a new quote.

At 18 months of inactivity, A.L.P. will issue a quote for storage of the mold. (Current storage rates are \$100.00/month, with a higher rate for oversized molds). We will request a PO for ongoing mold storage. Any unpaid storage fees will affect credit status.

At 24 months of inactivity, the customer will continue to receive monthly storage charges and will be asked (via registered mail if direct contact is not confirmed) to remove the tool or authorize that it be scrapped. If storage fees are paid, the mold will continue to be stored in a controlled, protected environment. If storage fees are not paid, the mold may be moved to unsecured and unprotected storage, and A.L.P. claims no responsibility for resulting loss or damage. If the customer accrues six months of unpaid storage fees, a final notice will be sent via registered mail to the customer's last known address. This notice will request payment of fees, removal of the mold, or authorization to scrap it. If no response is received, the mold will be scrapped.

This policy ensures that A.L.P. can continue to provide superior mold maintenance services to all of its customers.